

Covert Collision Center
DRP Limited Lifetime and Other Warranties

Owner: _____

Repair Order Number _____

This document refers to very specific repairs and/or parts replacements performed by Covert Collision. In some cases a portion of those services and/or parts were provided or performed by a sublet vendor who specializes in repairs not normally done in a paint and body shop, but needed to complete a job according to a specific estimate, which in itself is limited item by item, line by line, and procedure by procedure. Therefore this limited warranty is not only limited by disclaimer and exclusion terminology, but also by the absence of any mention of any service or item not very specifically stated as a part of the repair and which must have included remuneration for the stated performance. More clearly; If an issue is to be included in the warranty, it must have been listed on the estimate document and payment received by Covert Collision for the listed item or there is no warranty on the questioned item or lack of the item. All warranty work must be performed in our shop at 8950 Research Blvd., Austin, Texas.

Covert warranties our workmanship for as long as the owner at the time of the repair retains the vehicle as his or her personal vehicle, The warranty is specifically to that person/owner only, and becomes void if the vehicle is passed to another person even if that person is a family member. Vehicles that have since been repaired in other shops may no longer be covered. We will inspect the other shop's work as related to the area of the later damage and its Impact on the work we did previously. Overlapping work will definitely void this warranty to the area of overlap.

Parts and materials, whether new, used, rebuilt, or aftermarket, are covered for the period of time specified by the seller or parts manufacturer. Most replacement parts come with a one year warranty to the body shop. That warranty is passed on to the vehicle owner and administered by Covert Collision for the manufacturer. Our labor is warrantied for as long as the owner at the time we worked on the vehicle, keeps the vehicle for his or her use.

Paint carries the same warranty as a new vehicle paint warranty. That warranty is usually 3 years or 36,000 miles. There are exclusions and limitations, depending on the manufacturer's original warranty as a standard. Exclusions include neglect, misuse, swirl marks, rust, rock chips, salt, lack of maintenance and customary care such as periodic polish and wax, tree sap staining and erosion, bird droppings, rail dust and acid rain, extreme sun burn, and abrasion damage from improper buffing, detailing, and man made burning of the finish such as dry and over-polishing as determined by a finish expert in the business of paint care.

If the vehicle is not stored in a garage or carport, and a claim is made for sun damaged or otherwise elements-damaged paint or appearance items, receipt(s) showing periodic finish maintenance will be required. Lack of maintenance including the periodic application of paint protective products, sealer, wax, etc., are clear indications of neglect, and will void the paint and exterior trim warranty.

Towing, car rental, travel expenses, and any assembly or component not mentioned in this warranty, to include consequential damage to other parts or assemblies resulting from a defective part or installation or repair of such part or component are excluded.

Owner or his/her agent signature of acceptance: _____

Date: _____